CARDHOLDER STATEMENT OF DISPUTE

Card Number: _____

Dollar Amount $ _____

Transaction Date: _____

Posting Date: _____

Merchant Name: _____

City/State: _____

I am disputing the above charge due to the following reason (check one):

☐ I have not authorized or participated in any way in this transaction. My card has not been out of my possession.

☐ I have not, nor has anyone authorized by me engaged in this transaction. My card was reported ☐ lost or ☐ stolen on _____

☐ The amount billed is incorrect. I have enclosed my copy of the sales slip. I contacted the merchant on _____ to resolve.

☐ I am disputing the following charges for lodging or vehicle rentals $ _____ $ _____ See details below.

☐ I have participated in one transaction at the merchant location, but NOT the transaction(s) listed. I or someone authorized by me was in possession & control of all cards at the time of the transaction. The good transaction amount is $ _____ .

☐ The merchant continues to charge my account for periodic billings to my account that I canceled on _____ . I recall speaking with _____ . (if known) I have attempted to resolve this dispute with the merchant.

☐ I have engaged in this transaction, however I have returned or attempted to return the merchandise. I have contacted the merchant to resolve the dispute and the merchant refused to: The date returned is _____
☐ Adjust the price ☐ Repair or replace the goods or other things of value ☐ Issue a credit or See details below.

☐ I have engaged in the transaction listed & have contacted the merchant in an attempt to resolve the dispute.
☐ The delivery day was to be _____ -or- ☐ I canceled the order on _____ & was not credited.

☐ The merchandise shipped arrived broken or unable to be used for the purpose sold. I have detailed this below. I returned or attempted to return the merchandise & have contacted the merchant to attempt to resolve this to no avail on (date) _____
A copy of my shipping receipt is enclosed if applicable.

☐ I did not authorize or engage in the listed card-activated telephone transactions.

☐ I contracted with the merchant for services (described below) to be provided on _____ . I have not received them. I have contacted the merchant in order to resolve the dispute to no avail.

☐ The charge listed was paid previously by another method. I'm enclosing proof. I have tried to resolve this with the merchant.

☐ I am disputing the listed ATM cash withdrawal. I have explained the details below.

☐ I am disputing a guaranteed reservation service. I have explained the details below. My reservation date was for: _____ . The cancellation number is _____ Date of cancellation is _____

☐ I have not received a credit to my account for the transaction listed. I have enclosed a copy of the credit receipt issued.

☐ The charge listed was a single transaction but has posted _____ times to my account.

☐ My credit slip was listed as a sale on my account. A copy of my credit is enclosed.

Please provide specific details of your dispute below. Attach separate sheet if additional space is needed.

_____

_____

_____

Cardholder Signature: _____

Date: _____

Telephone Number Daytime ( ) _____ Evening ( ) _____